



Y Gaerffili A GAREM THE Caerphilly WE WANT

Youth Groups Feedback - September 2016

Background and purpose of the event

The workshop pack was designed to give the young people a chance to have their say on the Caerphilly They Want in 2040. There are 23 youth clubs in the Caerphilly county borough, of which 7 took part in the consultation workshop.

Method

The youth workers gave the youth groups a presentation about the Caerphilly You Want, explaining what Future Generations is all about. The young people then took part in the workshop which consisted of two activities.

The first activity asked the following questions

- What is the Top (best) thing about where you live
- What is the Pants (worst) thing about where you live

The second activity asked the young people to look at 6 sheets covering different public services and record their issues/ ideas and what the Public Services could do to resolve the issues.

Summary of Key Findings

A number of key issues and actions came out from the 6 public services areas. The following were seen as some of the key issues and actions:

Environment (Issues):

- More recycling facilities and information on what to do
- Litter and dog fouling and big problems – not enough bins in some areas
- Pollution – need to reduce this
- Countryside / Parks – need to look after them

Environment (Actions):

- More dog bins and litter bins
- Increase the fines for littering/ dog fouling

- More disability equipment in parks

Health Services (Issues):

- Doctor surgeries – time to get an appointment/ doctors relating to young people
- Hospitals – waiting lists and A&E waiting times
- People smoking in public areas

Health Service (Actions):

- Extend opening hours for doctor surgeries (including weekends)
- Educate doctors about children's issues
- Better facilities for parents staying with children in hospital

Community Safety (Issues):

- Police – need to be able to relate to young people
- Drugs – get drugs off the street so young people can feel safe
- Groups of people – intimidate the community

Community Safety (Actions):

- Need more police in the community
- Police need better training about diversity/ young people
- Make individuals responsible for their actions

Employment (Issues):

- Career advice – needs to be improved
- Work experience – more opportunities
- Better training opportunities
- Local jobs - more opportunities for part time and full time employment

Employment (Actions):

- Careers advisors to have better knowledge of opportunities available
- Training should be free
- Improve links with Careers Wales and local businesses

Leisure Services (Issues):

- Lack of sport facilities and play areas
- Not enough sport facilities
- Coaching is too expensive
- Leisure centres are too expensive
- Not allowed in the Sporting of Excellence Centre in Ystrad Mynach

Leisure Services (Actions):

- Improve sports facilities/ open more facilities
- Easier access to sports facilities and play areas
- Free coaching to access different sports
- Reduced costs/ free sessions
- Improve transport facilities to access leisure facilities

Education (Issues):

- Libraries – close to early/ not open on weekends
- Lack of hands on training in school
- Bullying
- Cost of uniform – too expensive

Education (Actions):

- Comprehensive schools need alternative GCSE's – engineering, beauty, logistics etc.
- Better ways of teaching about and dealing with bullying
- Youth clubs for children of different ages
- Schools need a better mental health system
- More awareness of LGBTQ+ in schools

Full details of the workshop can be found in **Appendix 1**.

Appendix 1

ENVIRONMENT SERVICES – refuse, recycling, parks, open spaces, countryside etc.

Question – in 25 years time what do you want these services to be like? You may have your own children. How do you want it to be for them? How do they need to improve things?

Issue	What services will be involved with this issue?	What will they need to do?
<ul style="list-style-type: none"> • More recycling • More information on what to do • Categories are too confusing • Parks and playgrounds are boring, make them better • Parks do not have enough equipment in them • Not well maintained • Bowling greens that are new can not be opened as there is no one to open the building – going to waste • Tennis courts • Facilities that are available are not kept clean • Not well lit areas • Parks not looked after • Boring • Drugs found there • Littering there is too much mess on the streets • More planting of trees • Offer environment things • Making the town more interesting • Bargoed cinema or bowling • Crack down on anti social behaviour in public & open areas • Not enough recycling opportunities in 	<ul style="list-style-type: none"> • Refugee • Environmental services • Council • Parks services • Parks in the council community help work together to respect the space • Be more proactive • Start voluntary groups • Police • People • Groundwork • Environmental services • Private contractors • Schools • Councils CSO's • Police • PCSO's • Council • Building society • Whimpey, redrow • Council • The government • Wardens etc • Community safety wardens • Community • • • • • • • • • • • CCBC • CCBC, Parks and Leisure Services • 	<ul style="list-style-type: none"> • Primary Schools need to all recycle • Businesses are forced to recycle & CCBC • Build more parks • More bins around • More recycling bins • Dog poop bins • Bins emptied more often • More staff • Meet once a week/month • Maintain parks to an excellent standard • Council and police need to work together • Larger bins • More bins • Advertising for people to use them • More fines/increase fins • Get your children involved at an early age • Build more interesting things • More frequent watch services • Need to keep a certain amount of space • Check the law • Cameras in parks • Park wardens • Funding can help do this • More bins placed where people actually walk dogs • Provide black bags maybe • Put ' free' dog bags in local shops community centres, libraries etc

<p>communities</p> <ul style="list-style-type: none"> • People can open them and throw rubbish about • There are not enough open spaces in the borough • If there are spaces they are being built on all the time • More places to recycle / easier ways to do this • More public recycle bins • Not enough dog bins in the community where people tend to walk their dogs • Not emptied often enough • Parks are small, • Equipment are very basic • Need more bins and litter pickers • Need to reduce pollution • Allow young people to use and enjoy the countryside • There is no where for young people to go and chill to enjoy themselves • Doesn't look appealing – it isn't looked after • Use open spaces to build houses for homeless people • Stop building on green areas • We need to be cleaner and stop dropping litter 		<ul style="list-style-type: none"> • Easy access • Modernise trampolines fitness areas • More disability equipment in parks • • • Buy bins, better wages for litter pickers. Bigger fines for people dropping litter • Only use cars when you need to – not for short journeys. Use less lights and control leaks • Allow us to enjoy being outside/ camp out and have BBQ's etc. • Have spaces for young people where we can safely have fires, play around, camp etc. • Monitor area for littering. Fine people who litter. Name and shame people who litter • Provide somewhere for homeless people to sleep • Build accommodation and provide services for homeless people • Encourage people in the area to work together and hold litter picking days
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HEALTH SERVICES – Hospitals, doctors, healthy living advice etc.

Question – in 25 years time what do you want these services to be like? You may have your own children. How do you want it to be for them? How do they need to improve things?

Issue	What services will be involved with this issue?	What will they need to do?
<ul style="list-style-type: none"> • Doctors surgeries • Appointments cant get them when you need them • Doctors that actually speak welsh or English to the citizens of the borough that prefer these languages • Waiting in line for emergency cases • Shorter waiting lists • Waiting in A&E is terrible • More staff to reduce waiting times • Make waiting rooms more comfortable and entertaining • School with people smoking • Smoking areas are known in schools and teachers ignore it • Lewis girls Rhymney, head teacher told them to go to the back of the school to smoke • Waiting times for prescriptions/doctors appointments • Mental health services – waiting lists are huge. • CAMHS waiting list • People not aware of mental health issues • Appointments take too long • Hospitals has long waiting lists this is resulting in people passing away • More appointments in doctors surgeries • Better funding for terminal diseases • Doctor surgery receptionists need to be more respectful • Doctors need to be well aware and properly 	<ul style="list-style-type: none"> • Health service • LHB • NHS • The hospitals • Teachers and police • Teachers • Police • NHS – Chemists/Pharmacist's • NHS – MP's. More training for others in professional positions – e.g. youth workers/teachers. • Health • NHS • Government • Councils • Funders • GP's • Governments • NHS • • • • • • • • • • Health Service • Health Service • • Education 	<ul style="list-style-type: none"> • More phone consultations • Extending opening hours for doctors and weekends • Maybe open later in the morning • More doctors and nurses • More cameras around the school • Link up, share appointments in numerous areas around the borough the closet ones to you in the area. • Train more people • Voluntary sector – help • Talk about it in schools so less of a stigma more awareness able to get help faster. • Educate and need to create an environment where people feel comfortable • More nurses and doctors • Receptionists need to respond quicker • More staff • More money should be provided to the NHS • Doctors that can speak English • Trust worthy staff • More staff • Train more doctors/nurses • • • • • Employ receptionists who are good communicators and understand the needs o patients • Pair new doctors with

<p>qualified – you need to be able to trust your doctor</p> <ul style="list-style-type: none"> • Better doctors who know what they are doing • Hospitals – no rooms for parents to stay with children • Ambulances • More availability of sexual health services for LGBTQ+ • Have more caring staff – give more time to the patients • Assess A&E waiting times and monitor who is seen first • Lower the age of cervical screening as young people are sexually active before 21 • All hospitals should have eco machines 		<p>experienced doctors</p> <ul style="list-style-type: none"> • • Educate doctors to be specialists in children's issues, young peoples issues • Provide rooms where parents can stay with children (in a bed, not a chair), and so they don't have to go out for meals • Make sure ambulances arrive more quickly in an emergency • Appointments need to be allocated on seriousness of illness • Aim sex Ed in schools to LGBTQ+, not just heterosexual relationships • Advertise services available
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<p>relationships within the police and community</p> <ul style="list-style-type: none"> • Police don't treat young people with respect – creates bad feeling • Anti social behaviour – need more police stations and more accessible police officers • The police are a waste of time • Not enough police • Drugs • More PCSO's patrolling the streets • Better relationships with police • Swearing and bad behaviour in the street 		<ul style="list-style-type: none"> • • • • • • Better training for police & get them involved with youth service and young people • Be aware of drug/ alcohol issues with parents – unfair for children who live with them. Police need to be on the streets interacting with young people • Make individuals more responsible for their actions. Encourage everyone to care about their community • Employ more police so we know where to go for help • Get drugs off the streets so we can feel safer • Work with Children & young People – being there – knowing the young peoples names • Campaign to encourage people to behave
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EMPLOYMENT- Careers advice, training opportunities etc.

Question – in 25 years time what do you want these services to be like? You may have your own children. How do you want it to be for them? How do they need to improve things?

Issue	What services will be involved with this issue?	What will they need to do?
<ul style="list-style-type: none"> • Career advice is not great at school • Easier to find or get a job • No jobs • More career advisors in schools • More opportunities for part time jobs for young people • Job centres should be improved • Not many local jobs • More advice on getting jobs • Improve welsh BAC • Careers advice not consistent across the borough • Some good experience some bad • Depends on the adviser • Better training opportunities • Advertise more / more courses • No work experience in some schools • Not long enough if you don't get it • More training schemes • Apprenticeship • Advertise & more • No Job • Work experience • No jobs locally • Some jobs prejudiced against stereotype people with tattoos piercings and don't look normal • More Saturday and part time jobs for YP • Good advice from careers officers to find good employment 	<ul style="list-style-type: none"> • Schools • Government • Council • Community • Education • Welsh government • Westminster • Businesses • Job centre • Government • Council • Education • Career service • Careers advisors • Colleges • Careers wales • Job centre • ACT • ITEC • Need to bring it back at schools • Education • • • • • • Education department • • Education department/ Social services • • Education 	<ul style="list-style-type: none"> • They will need to make it easier to apply for jobs • Have better links with careers wales and other businesses • Have business days where lots of people come in and say what they do • Work together • Look at skills give young people workforce and strategically try to attract the right type of industry • Advertise jobs where young people are • Better awareness about the individuals situation and circumstances • Funding and council workers can do this • Ensure quality of service is excellent across the board • Advisors need to have a better knowledge of careers that are not mainstream e.g. boxing coach, tattooists • More staff to inform you • More apprenticeships • More areas to access there services in local areas • Make work experience easier to get via being easier to get work or apprenticeship • Give young people experiences and opportunities • •

<p>across the borough</p> <ul style="list-style-type: none"> • Parks are covered in glass and are too small • Not enough facilities cant book them if already booked • When business use council areas for their own use to the detriment of others in the community • More variation of sports available to the community • Need something to keep children off the street • More swimming pools • Need better supervision • More leisure centres • No where for young people to hang outside • Sports centres are too expensive • Not enough clubs for different ages • Cost of leisure centres • Play areas are boring – not enough equipment in the play areas • Gyms should be free • Should have more sporting opportunities – lots of chances to do different/ unusual sports, not the common sports in leisure centres • Better grass roots for more sports other than football, rugby, netball etc. 	<ul style="list-style-type: none"> • Leisure services • Leisure services/ schools • Council/ Trade companies • Sports coaches/ Leisure • • Leisure/ Sports clubs • Leisure/ Coaches/ Trainers • Parks and Leisure Services 	<ul style="list-style-type: none"> • • • More sports especially with coaching • Skate parks, more areas for quad biking • Bring more people into the area – make the community more vibrant • Have designated areas which are for teens to hang out, play football, sit around without the police moving them on • Free clubs to learn sport, take part in sport, such as badminton, hockey, football • Provide more clubs for different ages • Make leisure centres free for all children and young people • Improve the play equipment • Think of ways to make services cheaper
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EDUCATION – Schools, youth services, libraries etc.

Question – in 25 years time what do you want these services to be like? You may have your own children. How do you want it to be for them? How do they need to improve things?

Issue	What services will be involved with this issue?	What will they need to do?
<ul style="list-style-type: none"> • Library close too early – 5pm • Can't get there in time • Libraries are small in certain areas • Not enough libraries in all areas – being closed • Teachers can be unsympathetic • More boundaries on smoking in public • Needs to be a different process in place if you have forgotten your library card • Cant even go into the library in Aber • Comprehensive schools need alternative GCSE's e.g. beauty, engineering, logistics and arts • Schools need a better mental health system • Prices for a new card • Schools need to find better ways of dealing with discipline- not isolation • More alternative education available for young people • Need to concentrate on behaviour – especially bad behaviour • Young people getting pregnant • Better ways of teaching about and dealing with bullying • Library – longer opening hours • Youth clubs open longer hours and people we can talk to • Prefer to study skills in school instead of boring 	<ul style="list-style-type: none"> • Libraries • Council • EDUC • Council • EDUC • Education board • Mental health services • EDUC • • • • • • • • • • • • Education • • Social Services / Education services/ Health • Education department/ Youth workers • Education support • Youth workers and other services like sex ed, mental health workers, counsellors • Study to learn a skill – help with employment • Education 	<ul style="list-style-type: none"> • Extend opening hours • See if they can get more money to extend the library • Change procedure • All teachers should have mandatory training in mental health • Community officers should actually stop people smoking in public areas • To make a new subject about it • Change procedures • Be able to have other ID as proof and just use login details • More variety to provide better qualification for life • Have more mental health officers in schools or more teachers trained to deal with mental health • Isolation denies a proper education • Not sure how • More trained staff • More support for young people • Making education more interesting • People learn in different ways • More educational trips • Learn better through doing activities • More 1:1 support • Include the family in case problems are at home making young

<p>subjects that mean nothing</p> <ul style="list-style-type: none"> • Youth clubs for children of different ages • Libraries – short opening hours • Education –homework/ uniform/ money • Ensure youth centres stay open in lots of areas • School uniforms are too expensive • Bring back work experience • More opportunities to try different sports in school – martial arts • More education on relationships including heterosexual relationships – need to be more open minded. Talk about consent in all relationships • LGBTQ+ community – awareness to reduce stigma • More youth clubs and more open days 		<p>people behave badly</p> <ul style="list-style-type: none"> • Help them, provide free advice and free contraceptives • Wider Curriculum • Open for quiet study / intranet use • Put all books as e-books • Open during school holidays, late evenings and weekends • Teach us skills – how to build and repair cars etc. • Bigger clubs with areas for different ages • Provide homework clubs in libraries/ open libraries in the evening and on Sundays. Have e-books on-line • Be like Sweden, no uniform, everyone gets paid, no homework • Secure funding for the youth service • Scrap uniforms - make cheaper – help with funding to buy them • Bring in outside services • Teachers that can teach a number of sports
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