

Well-being of Future Generations Act

“The Caerphilly YOU Want” Survey 2016

A total of 172 completed survey responses were received.

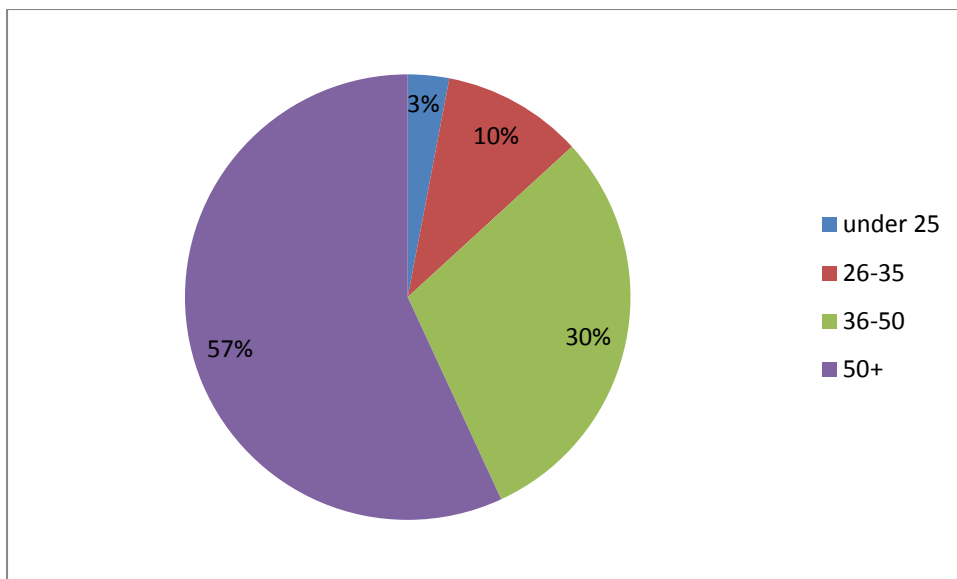
Respondent Profile

Of those who responded to the personal information section, 39% were female and 61% were male.

Over 99% of respondents were white <1% (1 person) was of Black African Caribbean origin.

The age profile of respondents is highlighted in the graph below.

GRAPH: Age profile of respondents



Just over a third (37%) had a disability, long term illness or health problem.

Residents from right across the county borough responded to the survey although there was a concentration of respondents in the southern/central part of the borough with 59 respondents from Caerphilly Basin, 36 from Mid Valleys West, 34 from Mid Valleys East, 19 from the Upper Rhymney Valley and 17 from Lower Islwyn. Please refer to the map attached for further detail.

Key Themes

The key themes raised in the survey mirror those highlighted through other strands of the consultation. Responses have been broken down by Community Plan area but without exception, access to green open space and the countryside was seen as a positive across the county borough. Reduced funding was seen as one of the main challenges across the board.

Caerphilly Basin (59 responses)

Liked most

- Access to open countryside within walking distance
- *Convenient location with access to a range of services, proximity to Cardiff
- Connectivity – close to train and bus stations
- The Castle
- A sense of community - neighbourliness and friendliness
- Library
- Parks and green spaces

Liked least

- ASB in town centres
- Town Centre run down, empty shops, charity shops –
- Not making the most of the Castle as a tourist attraction
- Littering and dog fouling, general
- Traffic, congestion and parking

Strengths

- Castle – maximise potential
- Good schools
- Proximity to Cardiff
- Good transport links
- Proximity to open space- natural open space and countryside *and* parks

Challenges

- Regenerate Caerphilly Town Centre
- to support tourism development
- Tackling deprivation – improve education, reduce economic inactivity
- Ageing population
- Funding
- Apathy amongst residents “an over-reliance on the council and a 'why should I do it?' attitude”
- Meeting housing needs whilst protecting green open space

Priority Issues

- Improve educational attainment
- Provide more affordable housing
- Tackle anti-social behaviour and crime

- Create employment opportunities – apprenticeships and jobs
- Develop Caerphilly town centre for retail, leisure and to support tourism
- Improve access to health services (reference to A&E at Ystrad Mynach but not exclusively so)
- Improve road and cycle network and increase frequency of public transport links

Lower Islwyn (17 responses)

Liked most

- Close knit community
- Semi-rural location

Liked least

- Littering, dog fouling and fly tipping
- Lack of police presence
- Lack of local shops and amenities (especially for young people)

Strengths

- Natural landscape, countryside
- Newbridge Memo, Libraries

Challenges

- Budget and financial constraints
- Deprivation
- Ageing population
- Local town centres

Priority Issues

- Employment
- Housing
- Cleanliness – litter and dog fouling

Mid Valleys East (34 responses)

Liked most

- Countryside, green open space
- Community
- Access to services and proximity to Blackwood town
- Good transport links (road network for driving)

Liked least

- Poor quality of town centre shops

- Public transport – infrequent and expensive, no train service
- Litter
- Poor maintenance roads, pavements, parks and other green areas

Strengths

- Good Schools (inc News Islwyn High)

Challenges

- Maintaining services in light of budget challenge
- Planning for housing but maintaining green areas

Priority Issues

- Protect green spaces
- Prioritise spending to maintain frontline services
- Planning for housing but maintaining green areas and ensuring infrastructure can support the development

Mid Valleys West (36 responses)

Liked most

- Access to green space, country parks
- Access to public transport including train links
- Village community, access to services

Liked least

- Lack of facilities and services (banks, post offices)
- Lack of entertainment and cultural activities especially for young people
- Parking issues
- Litter dog fouling and fly tipping

Strengths

- Good location for transport links
- Green open space, parks and tourist attractions (Castle, Llancaiach Fawr)

Challenges

- Reduced funding and its impact on frontline service provision (council, police)
- Ageing population , care of the elderly

Priority Issues

- Improve public transport infrastructure
- Community outdoor space
- Jobs and

- Health services (reference to A&E at Ystrad Mynach)

Upper Rhymney Valley (19 responses)

Liked most

- Access to open green spaces – countryside, country parks and parks
- Transport - good road network and train service with park and ride
- Town centres – local shops and supermarket
- Community spirit and neighbourliness

Liked least

- Anti social behaviour and crime including drug use
- Lack of policing
- Litter and dog fouling, fly tipping
- Public transport – bus and train frequency inadequate
- Lack of local facilities (bank, dentist, and entertainment)

Strengths

- Countryside, open space and tourist attractions
- Libraries
- Capitalise on good location – access to valleys and Cardiff (encourage business investment)
- Public transport – continue to invest in
- Make better use of assets and invest in them to ensure they remain fit for purpose e.g. leisure centres, parks
- Promote tourism – attract more visitors

Challenges

- Budget constraints
- Unemployment, benefit culture
- Lack of opportunity – job prospects
- Ageing community
- Provide health care services locally

Priority Issues

- Local provision of health care services
- Education and training
- Job creation – encourage businesses (including town centres)
- Neighbourhood policing to
- Anti-social behaviour and crime

Health and Social Care

Three greatest health needs

What do you feel are your greatest health need?

- The need for a 24 hour accident and emergency service at Ystrad Fawr
- Access to GP services – reduced waiting times and extended opening hours
- Healthy lifestyles – support with weight management and healthy eating, opportunity to exercise, leisure and fitness provision
- Mental health support
- Dental services – increased provision

What do you feel are your greatest social care needs?

- Improved access to services across the board and specifically
 - Integrated care services
- Information on what is available
- Support for older people (to remain independent)
- Support in the community – facilities such as day care
- Support for adults and children with disabilities
- Support for those with mental health issues
- Housing appropriate to needs of all sectors of the community

How can we help you to improve your wellbeing?

- Maintain open green space
- Maintain and improve cycle and walking routes
- Encourage active lifestyles
 - Leisure services including leisure centres - accessible (opening hours) and affordable
- Healthy living support – nutritional advice
- Health monitoring
- Cultural activities and
- Adult education opportunities
- Support for mental health – counselling – accessible and affordable

What health and social care services do you think are needed in Caerphilly county borough?

- Focus on prevention - screening
- Ageing population needs to be provided for – homecare
- Mental health support
- Provide more services from Ysbyty Ystrad Fawr
- Joined up approach to health and social care