

**Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report**

AGENDA ITEM No. 03—AA2a

Date: 10th December 2019

Action Area: (AA2A Volunteering)

Contribution to the 4 Well-being Objectives:

Positive Change— developing a recognition of value and benefit of volunteering for well-being and encouraging involvement in the enablers

Positive Start— embedding and supporting volunteering with children and families to develop citizenship

Positive People—providing opportunities to develop a culture of sharing skills, supporting each other and promoting active citizenship

Positive Places— supporting resilient and cohesive communities by bringing people together for community action

Contribution to the 7 Well-being Goals:

Performance measures where identifiable	Is there a risk this will not be achieved?
Number of PSB partner volunteering opportunities promoted and filled	Requires PSB members to identify opportunities to promote
PSB staff take-up of volunteering opportunities	Requires corporate volunteering policies to be in
Number of volunteers moving into apprenticeships, employment	
Qualitative measures	
Volunteering journey case studies	

Evidence

- Volunteering Core Group meeting took place on 4/10/19 including PSB partners—ABUHB, South Wales Fire & Rescue Service, CCBC, and third sector organisations Menter Iaith, Volunteering Matters and GAVO.
- The group approved updates to the Delivery Plan and undertook a mapping exercise to look at current volunteering activities taking place that met the priorities of the Well-being Plan that would also identify gaps in provision. The group also identified opportunities for partnership involvement in volunteering activities.
- The group considered some short term partnership activities that could be used to publicise the Volunteering Action Area and that could be used in the next PSB Annual Report.
- Membership of the group reviewed and gap recognised from education, youth although GAVO Youth Volunteering Officer was able to make links to young people and youth service.
- The next meeting in January will work on identifying task leads and some short term joint projects to promote volunteering.



Ref	Key Tasks	Progress
A	Develop a coordinated approach to volunteering to enable all PSB partners to promote volunteering for well-being effectively	GAVO looking at examples of best practice to develop volunteering charter. GAVO uploading partner volunteering opportunities to the Volunteering Wales platform to enable the opportunities to be promoted widely. South Wales Fire and Rescue Service have been recruiting Community Safety Support Volunteers to provide information and advice to the public and were looking at ways of integrating their work with community hubs and partners.
B	Corporate social responsibility to enable staff of PSB organisations to volunteer.	Work progressing in CCBC to develop corporate Volunteering Strategy.
C	Recognise and utilise volunteering as a first step to the employment market.	<p>Links made to Apprenticeships Action Area, Protecting and Enhancing the Natural Environment where there are plans to develop a joint project such as the work undertaken in Tiryberth by NRW/CCBC and Helping Hands. Menter Caerfilli working with WG to achieve their target of 1m Welsh speakers and working with organisations to include Welsh speakers in their organisations using volunteering opportunities to achieve this.</p> <p>Volunteering Matters have a number of active projects working on mental health and young people including active inclusion for young people not in work and young men with learning difficulties.</p>
D	Provide volunteering opportunities that are appropriate for all ages and sectors of the community.	Mapping exercise of volunteering opportunities already available has identified a wide range providing volunteering with and for all ages, including those with protected characteristics. Group will now focus on gaps in opportunities and representation. ABUHB promoting volunteering opportunities through the Integrated Wellbeing Network initiative in the Upper Rhymney Valley, working with GAVO through the Compassionate Communities programme to appoint community connectors linked to GP surgeries to link residents to primary care and third sector well-being support. Ffrind I Mi recruiting volunteers to support their work on loneliness and isolation including telephone volunteering.
Guidance sought from the Public Services Board:		