

**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**AGENDA ITEM No. 08—AA2a**

**7th September 2020**

**Action Area: (AA2A Volunteering)**

**Contribution to the 4 Well-being Objectives:**

**Positive Change**— developing a recognition of value and benefit of volunteering for well-being and encouraging involvement in the enablers

**Positive Start**— embedding and supporting volunteering with children and families to develop citizenship

**Positive People**—providing opportunities to develop a culture of sharing skills, supporting each other and promoting active citizenship

**Positive Places**— supporting resilient and cohesive communities by bringing people together for community action

**Contribution to the 7 Well-being Goals:**

Performance measures where identifiable	Is there a risk this will not be achieved?
Number of PSB partner volunteering opportunities promoted and filled	Requires PSB members to identify opportunities to promote
PSB staff take-up of volunteering opportunities	Requires corporate volunteering policies to be in place
Number of volunteers moving into apprenticeships, employment	Requires investigation into systems and processes
<b>Qualitative measures</b>	
Volunteering journey case studies	

**Evidence**

- GAVO and partners led a workshop at the outset of the year to review and update the Well Being Plan delivery actions. From the workshop, specific activities to meet the wellbeing agenda goals were updated and the delivery plan was adjusted with a view to feed back to partners in a further workshop in March / April. This has been postponed due to the Covid 19 pandemic.
- Internal conversations have progressed in producing a Volunteer charter to be signed off by PSB partners. The Volunteer charter outlines the requirements and required practice in the support of the Volunteer action area and the commitment of PSB partners in Corporate Social Responsibility. The work that would have been covered within the charter has been put into place with many partners due to their Corporate Social Responsibility support during the Covid 19 pandemic.
- GAVO has also administered within Caerphilly the Voluntary Sector Emergency Fund with a value of £25,000 and is currently in the process of funding a further £24,500 of Comic Relief Grant to support Voluntary Sector Organisations and in particular, the Volunteering effort.
- GAVO has evidenced working with a number of Public Service Partners and the Third Sector in its recruitment of Volunteers, supporting the creation of Third Sector Organisations through Governance support, in order for Organisations and groups to be prepared to deal with the recent influx of Volunteers linked to the flooding issues experienced in January and February and Covid 19.

Ref	Key Tasks	Progress
A	Develop a coordinated approach to volunteering to enable all PSB partners to promote volunteering for well-being effectively	<ul style="list-style-type: none"> <li>• GAVO has supported a number of new and old Third Sector Organisations and our PSB Partners with the Volunteering Wales platform. The platform is used to promote and manage Volunteers and has been a vital part of the recent increase in Volunteers and data tracking for Welsh Government. This system will continue to be the central location for Volunteering Opportunities.</li> <li>• GAVO has supported PSB Partners and Third Sector Organisations in policy and practice support. Many new contacts have been made but progressing forward, GAVO will continue to utilise technology to support organisations.</li> <li>• During the recent pandemic, advice and support in the recruitment of volunteers has been paramount and has helped recruit and manage the Volunteers across Caerphilly. This has helped new groups form to provide vital services for residents.</li> <li>• Volunteers Week was carried out in June with the celebration being carried out via Social Media. It was successful in promotion, celebration and expressing thanks for Volunteering. PSB partners provided videos, shared through online platforms.</li> </ul>
B	Corporate social responsibility to enable staff of PSB organisations to volunteer.	<ul style="list-style-type: none"> <li>• Covid 19 has seen an increased level of Corporate Social Responsibility from staff of PSB Partners and the Private Sector. Support has been given to manage this demand, promote opportunities and look at ways of continuing the Volunteering movement</li> <li>• With the flooding issues that Caerphilly experienced in January and February, many organisations and partners were supported to find Volunteer opportunities to support victims.</li> <li>• The Volunteering Wales platform was presented to the Leads Group during Quarter 3 of 19/20 and this system has now played a pivotal role in managing and advertising Volunteer opportunities across Caerphilly. GAVO has supported many of these with its use.</li> <li>• Caerphilly Local Authority is to run a buddy scheme and a new Volunteer Co-Ordinator role, which is a partnership opportunity between the Local Authority and GAVO, will be appointed to help oversee this and Volunteering opportunities for the Local authority and wider networks.</li> </ul>

Ref	Key Tasks	Progress
C	Recognise and utilise volunteering as a first step to the employment market.	<ul style="list-style-type: none"> <li>• Due to the Covid pandemic and Flood issues, the influx in Volunteers has helped with individuals being able to use Volunteering to boost CV's. Moving forward, the links between the Volunteering Co-Ordinator, Regeneration and programmes such as Communities 4 Work can help highlight this for residents looking for employment.</li> <li>• With the expected loss of jobs, linked to the previous point, the opportunities available and experiences gained in Volunteering can help with finding new employment.</li> </ul>
D	Provide volunteering opportunities that are appropriate for all ages and sectors of the community.	<ul style="list-style-type: none"> <li>• As outlined in previous points, the promotion and use of Volunteering Wales has been vital in the task of providing volunteering opportunities that are appropriate to our communities. Continued promotion of the site and evolving new opportunities developed over the coming months will also require similar use and demand of the system.</li> <li>• Since Covid 19 especially, various groups have been created to support the volunteering effort with particular success stories being -Gwent Prescription Riders (dealing with Prescription deliveries across Gwent and linking with pharmacies), Risca Covid 19 Group (supporting shielded Risca residents) and the BMMR group (Churches of Bedwas, Machen, Michalestone y Fedw And Rudry) supporting people in that area including Graig-y-Rhacca.</li> <li>• With shielding being an issue for older and more vulnerable people who are often the mainstay of local voluntary organisations, younger people have become a large part of the Covid 19 response, particularly those who have been on furlough. GAVO has seen an increase in young people becoming more involved in the Volunteering effort. GAVO is continuing its support of young people and with the longer term effects of Covid 19 on communities will be looking to continue to engage to see where they can be further involved.</li> </ul>
<b>Guidance sought from the Public Services Board:</b>		