

**Caerphilly Public Services Board Well-being Plan
Six Monthly Performance**

**Date: 4th December
2018**

Action Area: AA4b Resilient Communities

Contribution to the 4 Well-being Objectives:

- ◆ **Positive Change** - The Coalition for Change Board is made up of representatives from all PSB partner organisations. A key focus is to use our assets and resources more intelligently for the benefit of our residents
- ◆ **Positive Places** - A comprehensive programme is being developed to improve the physical condition of the estate and the homes on it. Work is underway to improve the well-being and resilience of individuals and to allow them to reach their full potential

Contribution to the 7 Well-being Goals:

- ◆ The work will make particular contributions towards the prosperous, resilient, healthier, more equal and cohesive communities goals.

| Performance measures where identifiable | Is there a risk this will not be achieved? |
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| No. of homes having external wall insulation installed | No |
| No. of homes compliant with WHQS | No |
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| Qualitative measures | |
| The LPC building (43 Atlee Court) is becoming increasingly used by the local community, mainly for information and Citizens Advice. | |
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Evidence

The multi-agency Coalition for Change Board has agreed an extensive programme of works at Lansbury Park based on the Deep Place Plan. Partnership working and community involvement will be key to delivering this work. The Board has agreed structures, responsibilities and reporting for each of its tasks.

Caerphilly Homes has invested £4.4m in undertaking internal works to Council homes in Lansbury Park. Works undertaken consist of bathroom improvements, new kitchens, rewires and new central heating systems. A further £4m has been spent on installing external wall insulation and undertaking associated improvements to Council homes in order to improve the energy efficiency of homes, address fuel poverty issues and improve well being.

Mapping existing service provision in order to understand what services are provided, to whom and by which organisation is essential to understanding the extent of service delivery within Lansbury Park, their cost and their effectiveness in addressing the complex range of issues that prevail within the community. An Academi Wales graduate has been appointed to spend 22 months on a project that will map the services currently delivered in Lansbury Park, this includes a placement with Caerphilly Homes, 8 months with Social Services and 8 months with the Aneurin Bevan Health Board.

 There are now fortnightly Community Safety Hub meetings held with partners to prioritise the risks and effectively respond to the risks of the challenges around Drug, Alcohol, Anti-Social Behaviour and organised crime faced in the area.

| Ref | Key Tasks | Progress 1—2 years |
|---|--|---|
| A | Consider how the findings and learning from the Lansbury Park work can be used to support other disadvantaged communities | This is a medium term task that will develop as the learning from the Lansbury Park work emerges |
| B | Establish project management, co-ordination, delivery structures and responsibilities | Coalition for Change Board held a very productive meeting on 24th October 2018, although one key partner (ABUHB) was not represented. Draft Terms of Reference were discussed. Task responsibilities and lead organisations were agreed. Officer appointed to co-ordinate work |
| C | Identify and evaluate the services currently being delivered for the benefit of residents within Lansbury Park, and the costs of delivery. Including a community audit | An officer has been appointed to co-ordinate work. Her priorities and work programme are in place. |
| D | Establish and deliver a programme of projects based on the Deep Place Study recommendations | Programme of projects agreed based on actions identified in Deep Place Plan. Leads, responsibilities and reporting structures agreed |
| E | Support housing partners to deliver appropriate, affordable and sustainable homes. | This is a medium term task that will develop as the learning from the Lansbury Park work emerges. The work to establish a more balanced, demographic profile in Lansbury Park by working with the existing housing allocations strategy, will be particularly relevant to this task |
| Guidance sought from the Public Services Board | | |