

Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report

AGENDA ITEM No. 05—AA5

Date: April 2021

Action Area: AA4b Resilient Communities

Contribution to the 4 Well-being Objectives:

- **Positive Change** - A shared commitment to improving the way we work together to deliver services through a new Caerphilly Cares Services.
- **Positive People** - Empowering and enabling all our residents to achieve their own potential through the new delivery model (Caerphilly Cares); Enabling our communities to be resilient and sustainable
- **Positive Places** - A comprehensive programme is being developed to aid town centre recovery to enable our communities to access services in a safe manner as lives are gradually unlocked.

Contribution to the 7 Well-being Goals:

- The work will make particular contributions towards the prosperous, resilient, healthier, more equal and cohesive communities goals.

Evidence

In November 2020 the Council introduced the Caerphilly Cares Service to provide a new approach to service provision providing a changing perspective on building bridges with communities, mobilising individual and community assets, and enabling a process of co-production, with individuals as active agents in their own lives. This new approach enables easier and earlier identification of vulnerable people within communities; better engagement; the ability to identify what the new service needs are in the community; the opportunity to build on and expand community and voluntary support; the mobilisation of community assets in empowered co-production and advance the holistic work of the **Resilient Communities** strand of the Public Service Board's (PSB) work.

The long term vision is for a much larger range of services to work collaboratively 'under the umbrella' of Caerphilly Cares to support early intervention and prevention in order to meet the needs of all residents in Lansbury Park and indeed across the Caerphilly county borough as a whole. The focus is on reducing inequalities and supporting the most vulnerable in our borough. to provide an environment for effective communication and coordination that puts the needs of residents at the heart of service delivery. The Caerphilly Cares workstream is now reported separately to the PSB and the Resilient Communities strand has therefore been refocused at the request of the PSB to concentrate on Town Centre Recovery.



Performance measures where identifiable	Is there a risk this will not be achieved?
Free Wi Fi introduced in: 5 Principal Towns,2 Local Centres And introduction of Near me Now	No
Reduce the number of problematic empty properties in Our Town Centres	This will be dependent on the level of funding available to attract investment into our town centres.
Introduce new homes into town centre locations.	This will be dependent on the level of funding available to attract investment into our town centres.
Qualitative measures	
Shopper attitude Surveys– increased satisfaction	
Caerphilly Conversation 2021 • Safer town centres (82%)	

Ref	Town Centre Recovery— Key Tasks	Progress 1—2 years
A	<p>£1m spend on environmental improvements in Lansbury Park identified by the community and which comply with Part 6 of the WHQS.</p> <p>Obtain funding via WG to support the continuation of energy efficiency improvements to privately owned homes in Lansbury Park .</p>	<p>This is a medium to long term task which will ensure that fuel poverty is addressed</p>
B	<p>Roll out free wi fi to 5 Principal Towns and 2 Local Centres. Wi Fi analytics being explored</p>	<p>This is a short term task that will facilitate access and help address digital exclusion</p>
C	<p>Establishment of enforcement action plan - targeting statutory action on empty properties in Principal Town Centres with an initial focus on Bargoed.</p>	<p>This is a short to medium term task which will be resource intensive</p>
D	<p>Investigate and encourage all opportunities to locate public sector/ third sector commercial occupation in town centres. To include service hubs, health and well-being provision to increase accessibility and enhance footfall etc</p>	<p>This is a short to medium term task which will require all PSB partners involvement.</p>
E	<p>Increase and diversify the town centre offer to increase the number of residents residing in town centres.</p>	<p>The work to increase the number of homes in town centres is a medium to long term task which will involve utilising vacant floorspace at first floor level and the demolition and redevelopment of appropriate empty properties.</p>
F	<p>Identification of suitable town centre sites and locations for supporting and taking forward Greening and Green Infrastructure projects to enhance well being and increase the sustainability of towns.</p>	<p>This is a medium to long term task and will require some significant investment.</p>

Guidance sought from the Public Services Board—Partners are asked to acknowledge that the work of the Coalition for Change Board for Lansbury Park has been largely completed through the Councils WHQS programme and the service reconfiguration has been superseded by the Caerphilly Cares Service which is delivering the integrated service model which was being pursued through the Coalition Board previously. A decision is now required concerning the continued need for the Board.