



Caerphilly Public Services Board Well-being Plan Performance Report

6 monthly report April – Sept 2021

Action Area AA1

Best Start in Life

Positive Change—embedding prevention into all that we do

Positive Start—providing the Best start in life for current and future generations

Positive People—securing the best outcomes for current and future generations

Positive Places—supporting more resilient communities, prosperous economies and stronger societies by reducing inequalities.

Sarah Mutch

01/10/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Have we achieved our Logic model – What will success look like ?	No
How will we know we are making a difference? What Matters to families	No
Upskill all staff, across partner agencies, to deliver interventions focused on the needs of the families	No

Quantifiable measures	Is there a risk this will not be achieved?
Evaluation of Early Years Integration Pilot(s)	No
Reduction in the number of children on the Child Protection Register / Looked After or under a Care And Support Plan	Yes risk initial increase due to pandemic then decrease over time
Improvement in school readiness	No
A reduction in children/young people requiring mental health support	Yes risk initial increase due to pandemic then decrease over time
Improved Public Health outcomes	No

Evidence

Priority	Comment
Develop a Whole Systems Approach—To develop joined up and responsive Early Years’ services to ensure every child has the best start in life. Children should be at the centre of excellent, integrated services that put their needs first, regardless of traditional organisational and professional structures.(Antenatal–age 7)	Since 2019 we have worked across multiagency teams to understand the early years’ system and how we simplify it for families. There was too much complexity: different funding streams, criteria for access, referral or registration forms legislation, masses of paperwork being duplicated across different teams, as well as rising vulnerability of families during and emerging from the pandemic. Talking to families, staff teams, senior leaders was our starting point to finding out what was valued about the current system and what we needed to address. We piloted the integrated What Matters approach from October 2020 and changed to a whole borough wide model responsive to family needs from April 2021 including single access point, single request for support form, integrated co-located teams,

	<p>integrated funding streams, new website to go live October 2021 and improved sharing of information across agencies. It remains challenging as a complex change management process, but it is worthwhile, innovative, and gives better outcomes Right person, right time, right place Currently 920 children from vulnerable families are receiving 1-1 interventions for language, developmental delays, anxiety and mental health, relationships, parenting and family support without those accessing funded childcare places.</p>
--	--

Key Tasks

Ref	Task	Progress
1	Complete Early Intervention Foundation Maturity Matrix	Maturity Matrix was completed and the report from EIF supported the development of the attached work programme plan with relevant tasks required



2021-06 -14 - EVITP
- Caerphilly Work Pro.

Conclusion

While there have been some challenges in the last 6 months especially in recruitment / retention of sufficient skilled staff (health visitors, midwives, childcare, family workers, etc. the teams have worked together to develop the Early Years Hub for centralised single point of access for all requests for support (one form). The volume of requests for support has been met by the combined funded teams to enable early intervention and the reduced the demand for statutory / crisis services. Families have built trusting relationships and are beginning to feel the benefits of the What Matters ethos and approach. Communities are starting to coproduce community groups for social contacts and release staff (who would have previously delivered the groups) to do more intense work with more vulnerable families. The funding coming together has enabled a spread of service provision and made it simpler for families and professionals to access the right support by the right person at the right time. Use of community spaces and virtual solutions has enabled us to meet the family's needs in the right way for them and as close to home as possible removing transport as a barrier.